

(Letter retyped for the purpose of uploading onto the Internet by Neil Thristan, Research Officer, GPOC)

Alan Warren  
22 Pioneer Avenue  
NEW NORFOLK TAS 7140

03 March 2003

Dear Sirs,

### **METRO PRICING POLICIES INVESTIGATION**

I refer to my previous letter regarding the above matter. Your letter dated 24 Feb 03 has been received.

Regarding the point your letter makes that your Terms of Reference do not cover the pricing policies of Hobart Coaches, I wish to draw your attention to these points:

1. Hobart Coaches are maintained and cared for by Metro.
2. Hobart Coaches are to all intents and purposes a part of Metro Services. For example, enquires to Metro provide information about Hobart Coaches.
3. The coaches which are run, serviced and maintained by Hobart Coaches have the word 'Metro' written in small letters above the place where the weight limit is written in small letters on the drivers side, as well as 'Hobart Coaches' on their side in larger letters.

In view of the fact that these coaches even have 'Metro' painted on them, as well as 'Hobart Coaches' it seems to be splitting hairs to say that they are a separate entity. Their fare structure should be consistent with Metro as they are to all intents and purposes a part of that organisation.

Yours sincerely

Alan Warren